Customer Success Story

Louisiana Community and Technical College System (LCTCS)

LCTCS aims to provide Louisiana residents access to adult education and workforce training opportunities to enhance their marketable skills and pursue more diverse career options.

# of Grant Staff & Recipients
210 Individuals

Volume of Grants
$21 Million

Key Grant Programs
Perkins Career & Technical Education & Adult Education

The Challenge

Lack of real-time reporting tools and structured data

Poor collaboration and sharing between recipients and grants staff

Numerous errors and inefficiencies due to manual business processes and paper-based forms

Absence of grant performance metrics

The GovGrants® Advantage

GovGrants was configured and deployed to support LCTCS's grant calendar in less than six months. The implementation included in-person training for all of LCTCS' recipients where paper-based applications were created directly within GovGrants. Since launch, LCTCS has seen the following benefits from using GovGrants:

- A **50%+** reduction in data errors resulting from near elimination of manual data entry and business validation rules.

- Automated reminders and workflow-driven tasking has increased LCTCS grant staff productivity by **35%+.**

- Time to review recipient applications has been cut by **more than 50%** given higher quality applications and aggregated review data.

- LCTCS now allows auditors to simply log into the system in read-only mode saving **100+ hours** of audit preparation work.

Louisiana's
Community & Technical Colleges
Changing Lives, Creating Futures
LCTCS

"[GovGrants] just goes above and beyond that because it pulls everything into one place. We wouldn't be able to do what we're doing now without this system."

— Gerald Paul Mayeaux, Associate Director of Fiscal Affairs at LCTCS